



ENJOY LIFE ENJOY FISHING

Ray Fishing
Service Department
P.O. Box 3245
Livermore, CA 94551
Tel: 925-315-9488

Rod Warranty Request Form

Name:

Address:

Daytime Phone:

E-mail Address:

Rod Model:

Purchase Date:

Damages Guide Damaged Blank Damaged Handle

Comments / Instructions:

*****The instructions below should be followed when claim warranty for rod replacement*****

- A) Do not remove parts. *DO NOT CUT RODS****
- B) Enclose Proof Of Purchase (Photo or Scan).**
- C) Complete this form and send back defected rod to Service Department.**
- D) Warranty Fee option1: Check/Money Order (Mail to Service Department)**
- E) Warranty Fee option2: Paypal: qirusa@gmail.com / Square: qirusa@gmail.com**

In case the rod is out of warranty coverage, a replacement will be offered for a reasonable charge. An estimate will be sent to customer showing the cost of the replacement. The customer must make payment to Ray Fishing before shipment of replacement rod. All packages will be charged the actual cost of shipping (DHL, UPS, FedEx, or USPS). Special shipping request will be subject to additional charges.