



ENJOY LIFE ENJOY FISHING

Ray Fishing  
Service Department  
P.O. Box 3245  
Livermore, CA 94551  
Tel: 925-315-9488

### Reel Warranty Request Form

Name:

Address:

Daytime Phone:

E-mail Address:

Reel Model:

Purchase Date:

Broken Anti-Reverse

Cracked Body/Frame

Broken Bail

Broken Clutch

Broken Handle

Cracked Spool

Binding Gears

Comments / Instructions:

**\*\*\*The instructions below should be followed when claim warranty for reel replacement\*\*\***

- A. Do not remove parts.**
- B. Enclose Proof Of Purchase (Photo or Scan).**
- C. Complete this form and send back defected reel to Service Department.**
- D. Warranty Fee option1: Check/Money Order (Mail to Service Department)**
- E. Warranty Fee option2: Paypal: qriusa@gmail.com / Square: qriusa@gmail.com**

In case the reel is out of warranty coverage, a replacement will be offered for a reasonable charge. An estimate will be sent to customer showing the cost of the replacement. The customer must make payment to Ray Fishing before shipment of replacement reel. All packages will be charged the actual cost of shipping (DHL, UPS, FedEx, or USPS). Special shipping request will be subject to additional charges.